

Volunteer Management Internship - Spring 2023 Kildaire Farm (Cary)

Who are we?

CORRAL is a non-profit organization that acts as an intervention program for adolescent girls, who come from high-risk situations in the Triangle Area. Our participants may be considered "at-risk" due to trauma, neglect, abuse, socioeconomic status, or, more frequently, a combination of these situations. We use a holistic approach including Equine Assisted Psychotherapy, tutoring, mentoring, and vocational training. Our goal is to teach participants how to be healthy and whole relationships, knowing that this will lead to further transformational healing. The work we do can be hard at times, but the reward of seeing the lives of young women change for the better is what makes it all worth it.

Who are you?

We are looking for a passionate, motivated university junior or senior enrolled in a B.S. or B.A. degree program related to the position. The non-profit life can get hectic at times, so we need a detail-oriented self-starter that isn't afraid to ask questions and think in innovative ways. As a CORRAL intern, you have strong verbal and written communication skills, including public speaking and interpersonal communications. A crucial skill is your ability to research and fact find. You are willing to resolve conflict and make big decisions. You also possess the ability to work independently with self-direction. Our perfect candidate desires to work in the non-profit field in their career journey. (This is a plus, but not a requirement.)

CORRAL's Work Culture

Although we do serious work at CORRAL's farm setting, we don't always take life so seriously. We like to work hard and play hard. You'll thrive in our fun, collaborative work space that's filled with supportive people. While our staff loves to work together and we try to maintain a family oriented culture within our team. We treat our interns and staff and have high expectations for them while providing the level of accountability needed for success. Although we are a farm with horses, no prior equine knowledge is not required to excel at this job-but a willingness to learn is!

About CORRAL's internships

At CORRAL, we don't just give our interns leftover projects. Your time with us will be filled with opportunities to produce meaningful and impactful work. Our interns are exposed to a variety of aspects of running a non-profit and are given organizational ownership over their projects. We value growth as a team and as individuals, so interns will have weekly performance feedback check-ins with their manager.

Internship Schedule

We are open to this internship being part-time or full-time. Part-time interns typically work 20-30 hours a week, while full time interns can work up to 35-40 hrs per week. It depends on your internship requirement and can be discussed during the interview process. We can be flexible within the Monday-Friday 9am-5pm work week schedule. This intern role can be a hybrid internship if you are outside of the Triangle area. This would require a couple days per week in the office and a couple days working remotely. This role requires one or two per month Saturdays 8:30 - 1:30 PM (usually 2nd or 3rd Saturdays) and one to two evenings per month for volunteer meetings or events.



About the Volunteer Management Internship

This role reports to the Community Relations Manager, but will work closely with the Volunteer Manager to support volunteer engagement. This role supports CORRAL's volunteer management team by assessing/analyzing reports and data from our volunteer dashboard in our database (Salesforce.) It also requires excellent communication skills (written/oral) to provide customer service to support our new volunteers in the onboarding process as a CORRAL Volunteer. Proficiency in Google products (i.e. sheets, slides, docs) a must. Good writing/proofing skills are essential. Proficiency with Salesforce a plus, but not required. Willingness to learn, be open and flexible are keys to success in this position.

What you'll do

Volunteer Management

- Support the management of a volunteer base of just under 300 people.
- Support the growth of our volunteer base to 350 by the end of the internship.
- Assist with the Volunteer Orientation process preparations and event facilitation
- Assist with special community events including preparation and event facilitation
- Assist with volunteer meetings in the evening on one or two Thursdays per month
- Monitor the volunteer management reports and dashboard to ensure a smooth transition for the volunteers onboarding.
- Follow up with volunteers via email and phone to assist with the onboarding process.

How to apply

To apply for an internship with CORRAL, email your resume along with a short personal introduction to <u>jobs@corralriding.org</u>. Please include the position you are applying for in the email subject and copy (cc) the manager, <u>Jennifer@corralriding.org</u>.